

## Care and maintenance - Whiteboards & glass boards

### Before using the board for the first time

1. Remove any protective film.
2. Clean the board carefully using water and a microfibre cloth.
3. Wipe the board completely dry.

### Daily cleaning

Wipe the board using a Lintex whiteboard eraser or similar. Remember to replace the eraser cloth regularly.

### Deep cleaning

Clean the board carefully using water and a microfibre cloth. If the board is unusually dirty and stained, use a designated alcohol based cleaning solution. Never use a soap based solution!

After cleaning, make sure the board is completely dry. Moisture on the board will have a negative effect on writing and erasing performance.

### FAQ

Someone has used a permanent marker on my board. How do I remove it?

Use water in combination with a microfibre cloth. If this is not sufficient, try using an alcohol based cleaning solution (never use a soap based solution, this may damage the board).

I've cleaned my board according to recommendations, but are still having problem erasing.

Whiteboard pens comes in many different qualities. Try to change to another brand. If you replace a bad pen remember to also change the eraser cloth.

I have an extra matte projection whiteboard and are having problem to erase.

Our projection board are made for projection and only have limited writing/erasing functionality. Because of this we don't recommend using it as a writing board.